

Level III

Performance Improvement 101

Session Topic: **Focus**

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MTC Meeting

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Understanding Context

- Your background
- Your roles - multiple-hats
- Center part of a larger system vs solo (access to resources)
- What is your administrations impetus to become designated
- How engaged are your surgeons
- Centers PI Culture

Workflow Considerations

- Multi-tasking (pos/neg)
- Batching work
- Hardwire timeframes
 - Weekly, Monthly
- Hardwire meetings

Learning

- Iterative process
- Just in time learning
- Seek out all learning opportunities
- More formal: read, courses
- STN listserv
- Learn by doing
- Phone a friend

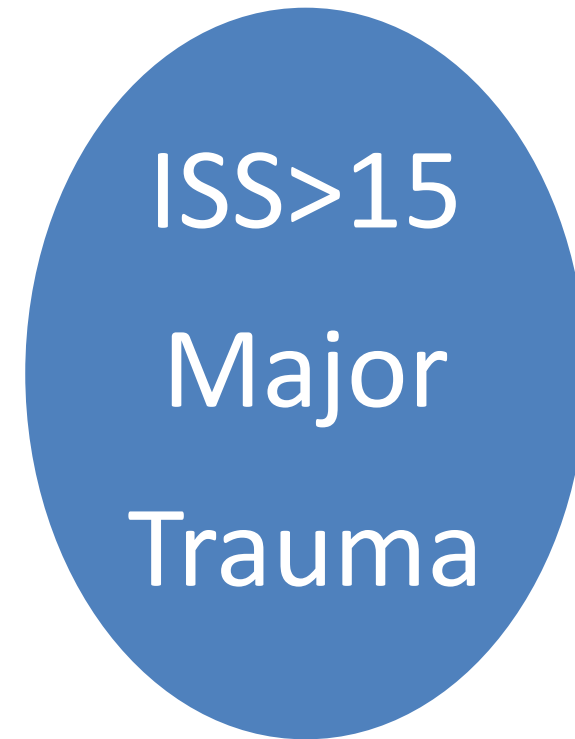
Looking for Gold



PI: Where to Focus?

PI Focus: By ISS

ISS Categories	
1-8	Minor
9-15	Moderate
16-24	Severe
25-75	Very Severe



PI Focus: By Discipline

- EMS
- ED
- Surgeons
- Nurses

PI Focus: Phase/Setting

Phase or Care

- Prehospital
- Emergency
- Preoperative
- Operative
- Postoperative
- Post discharge

Setting

- EMS
- ED
- OR
- ICU
- Floor
- Clinic
- Rehab

PI Focus: By Department

- Anesthesia
- Radiology
- Lab
- Blood Bank
- Pathology
- PT/OT
- etc

PI Focus: By Patient Type?

- Pediatric
- Pregnant trauma
- Geriatric
- Transfers in, out
- Shock on arrival
- Blood within 1st 4 hrs
- Surgery within 24 hours
- LOS > 7 days
- Rib fractures
- Hip fractures
- Long bone fractures
- Traumatic brain injury
- Blunt: Falls, MVC
- Penetrating
- Burns

Focus: High Value Targets

- Deaths
- Transfers
- Readmissions
- Under triage
- ED to OR
- Returns to ICU
- Transfers to higher level care

In Conclusion

- You can't do everything
- Be selective
- Track and trend
- Adjust as needed

